

## **ISO 13485 Quality Policy**

Minnesota Rubber & Plastics is committed to providing goods and services that meet customer expectations through conformance with customer specifications, reduced process variation and maintenance of an effective quality management system.

## **ISO/TS 16949 Quality Policy**

Minnesota Rubber & Plastics is committed to providing goods and services that meet or exceed customer expectations through conformance with customer specifications, reduced process variation and continuous improvement.

### ***Quality Objectives***

- Continue to conform to International Quality Standards and their Quality System Requirements, and maintain registration of our systems with an accredited third party registrar.
- Establish and implement strategic action plans which proactively meet the comprehensive needs of our customers in the marketplace.
- Provide comprehensive product development support from concept through the life of a product.
- Utilize our current and emerging technologies and resources as well as those of partner companies to be agile, lean, and flexible in meeting the changing demands for precision products and associated services.
- Provide an environment which encourages employee involvement and continuous improvement, utilizing the knowledge and talents of all employees.
- Achieve operational excellence which drives long term business relationships, growth and profitability.
- Define and implement measures of effectiveness for all elements of our quality and business systems in order to meet each of our objectives.